

Annual Membership Meeting Minutes – 8/5/2022

Board Attendees: Steve Chaney, Al Pfister, John Costa, Tina Heffner, Ann Mayer, Mark McNow - BJ Jones was unable to attend.

Location: PLPOA Clubhouse. There were approximately 70 people in attendance.

Meeting started at approximately 5:00 PM and adjourned at approximately 8:00 PM

After a two-year absence due to Covid-19, we were able to gather in person for our combined business and social annual meeting.

The club provided delicious smoked brisket and pork, catered by Doug Burkholder, along with beer, wine and drinks. Members brought an array of delicious appetizers, main courses, sides and desserts.

Thanks to all who provided their delicious home cooking.

Welcome and Miscellaneous Announcements

Steve Chaney welcomed everyone, reminding all who had nametags to put them on to help our new members get to know one another. Anyone who had not received a nametag was invited to see John Costa and he would get one made.

Additional announcements included:

We have a few t-shirts in various styles and sizes left over from previous years. If you're interested in one of those, see John to purchase one.

The date to renew annual Club dues was July 1, 2022. John has a list and can tell you if you have paid for the 2022 / 2023 year. Steve also announced we are looking at changes in the concept of our July through June membership year.

Thanks to some of our members and several local businesses, we have some great door prizes we're going to give away. Anyone who hasn't already picked up a ticket for the drawing should see Tina.

Special Announcement

Karol Jackson made the very sad announcement that Maurice Allen's wife Joy recently passed away.

Board Member Election

The results of the recent election for board members were announced with Tina Heffner being elected for another term and Ann Mayer and BJ Jones joining the board for the first time.

Steve thanked our recently “retired” Board members Steve Taub and Laura Metallo for their service.

Member Recognition

Steve also recognized several members for their service during the year.

Greg Schulte, Steve Taub and Kevin Phillips for the generous donation of their time and energy to organize and manage the weekly beginner pickleball clinics at the Community Center. Those clinics have introduced a significant number of people to the sport of pickleball who have become addicted to the sport and have joined the club which now consists of over 250 members making it the largest pickleball club in SW Colorado.

Paul & Donna Herchman for their generous donation, without which we would likely still be discussing when in the future, we might be able to raise sufficient funds to convince the town and county to invest in new pickleball courts, and to all our members who have donated time, efforts and funding over the last several years to help us achieve our goal of new, dedicated pickleball courts.

John and Eileen Costa and the many supporting volunteers who planned, organized and managed the Saturday round robins which have become the most popular pickleball event in Pagosa, and which have provided a valuable opportunity for players of different skill levels and styles of play to meet, socialize and play with and against each other

Ann Mayer who has taken on several improvement projects for the indoor and outdoor courts to help make play more convenient and enjoyable

Alex Morris for donating a large quantity of outdoor balls which should do us for the rest of the summer

Mark McNown and Beverly King Who donated some very nice pickleball door prizes for this evening

Membership Update

John announced that we have 274 members including those who have already paid their 22/23 dues and those who were current at the end of the membership year but who had not yet renewed their membership. He said if anyone did not remember whether they had paid, he had a current list with him.

John also announced that we would be moving away from our previously defined membership year of July through June and adopting a flexible twelve-month membership year. In the past, if you joined the club in March, you would need to renew four months later in July. As we implement the Wild Apricot software, membership renewal dates will be twelve months from the date a person joins the club regardless of when that was. Members will receive an email reminder as their renewal date approaches.

Treasurers Report

| | | |
|-------------------------------|-------------------------|-----------------|
| Assets – Bank Balances | Checking | \$ 7,146 |
| | Savings | \$ 8,652 |
| | PayPal | \$ 1,650 |
| | | \$17,448 |
| Liabilities | Payment Due - Shirts | \$ 1,451 |
| Net Assets | | \$15,997 |

Income Statement 2021-2022 YTD 7/1/2021 through 6/30/2022

INCOME

| | |
|--------------------------|-----------------|
| Membership Dues | \$3,910 |
| Donations | |
| Operating Expense | \$578 |
| Gym Rental | \$1,318 |
| | <u>\$1,896</u> |
| Grants - Unrestricted | |
| 19th Hole Grant | \$2,075 |
| Grants - Restricted | |
| SW Community Foundation | \$2,000 |
| Building Fund | |
| General Donations | \$7,229 |
| Mont 1200 | \$2,900 |
| Fly High | \$2,800 |
| Lukes Match | \$10,000 |
| TOTAL Building Fund | <u>\$22,929</u> |
| Other Fund Raising | |
| Tournament | \$0 |
| Shirts Sales | \$4,015 |
| Amazon Smiles | \$167 |
| Total Other Fund Raising | <u>\$4,182</u> |
| Interest on Savings | \$37 |

TOTAL INCOME **\$37,029**

EXPENSES

| | |
|--------------------------|-------------------|
| Supplies | |
| Indoor balls | \$324.99 |
| Outdoor balls | \$433.90 |
| Other Equipment | \$243.21 |
| Court Repair/Expense | \$0.00 |
| Office Supplies | \$75.46 |
| Miscellaneous | \$0 |
| TOTAL Supplies | <u>\$1,077.56</u> |
| Shirt Expense | \$2,173.67 |
| Gym Rental | \$2,619.00 |
| Administration | \$52.35 |
| Miscellaneous - PayPal | \$272.35 |
| Tournament | \$0.00 |
| TOTAL EXPENSES ** | \$6,194.93 |

** Does not include the \$100,000 payment to the Town of Pagos Springs for the donation for the construction of new community pickleball courts.

1451 - 1882

NET INCOME **\$30,834**

T Shirts

We expect the t-shirts will be delivered within the next 2 weeks. We'll have them at the indoor and outdoor courts soon after they come in and will try to get them to everyone who ordered one as quickly as possible. Thank you to everyone who ordered one. It will raise about \$1,000 for the club.

Club Website

Steve reviewed the two sites on the web which are available to members.

The Club's Google Group site at <https://groups.google.com/g/pagosapickleball>

- Used to post messages or notices of interest related to the Club, use of the courts and other general topics
- You can opt in or out to receive all postings via email

The Club's website at <https://pagosapickleball.org>

- Used for membership applications and renewals
- Donations
- Purchases (t-shirts)
- Tournament enrollment
- Open play schedule and closure dates
- Minutes from Board meetings
- Skills ratings and assessment and self-help videos
- List of current members and their email addresses

Steve acknowledged these sites have served the club well over the last five years, however, the size of the Club is creating an increasing administrative workload. To handle our continued growth, the board has recognized the need to update our website making it a more powerful tool to streamline our administrative tasks, upgrade our member's experience, and improve our online presence.

At a recent Board meeting, a decision was made to migrate these functions to a more user friendly and flexible software package provided by Wild Apricot which is recognized as the leading membership management software. The cost to license this software for the first two years has been covered by a grant the Club received from the Community Foundation Serving Southwest Colorado.

Big thanks to Al Pfister for securing this grant!

Steve introduced Tina Heffner as the lead person on our committee to implement this new software. Tina developed and maintains the Club's Facebook page will be coordinating the transition along with John Costa and Rodger Bennett.

Tina provided a brief review of Wild Apricot outlining many of the powerful functions in the software including:

- Membership renewals based on twelve months with automatic reminders
- Online member data base updatable by individual members
- Members only pages
- Online member directory accessible on your phone
- More dynamic website for easier access to information payments and signups for events

Tina said the team is the process of setting up the software and members will be receiving more information as we are ready to begin the transition. She indicated we hope to be able to start implementation in September.

Community Center Gym Rental

Steve reviewed the additional benefit offered to members this past winter that provided additional court time. The Board authorized the expense to rent the Community Center gym on Thursday afternoons in December through April. This provided an additional two courts during the crowded winter months.

The cost to the Club was \$2,619. Donations received to help offset this cost totaled \$1,318 with the balance of about \$1,300 being covered by grant funds from last summer's 19th hole concert and the Rodger Bennett's contribution from his concerts at The Springs Resort.

We currently have no grant funding in hand to cover the cost of doing this again this coming winter. The Board will be discussing the possibility of using operational funding for this purpose at a future Board meeting.

New Courts

Construction of the new courts by Renner Sport Courts officially started this week.

Steve announced that for those not familiar with the location there was a drawing of the layout of the new courts posted on the wall. There are additional drawing and pictures on our website on the News and Events page.

The estimated completion date is sometime in October therefore we won't get to play on them very long this year but when the snow melts and the sun warms things up next spring, we'll have eight new, individually fenced courts with permanent nets, seating, shade shelters, and professional sport surfaces.

There will likely be some sort of grand opening ceremony this fall and the Board will be discussing the possibility of holding our first tournament on the new courts at our next meeting. Watch the website and Google Group emails for updates and photos.

Board Member Introduction and Comments

Steve opened the meeting up to each of the other Board members to introduce themselves and provide any information they'd like to pass along.

Mark McNown wanted to recognize and thank Steve Chaney, Al Pfister and John Costa for their efforts over the last five years to build our club and make our dream of new courts a reality.

John Costa wanted to thank his wife Eileen for putting up with him and his frustrations over this time.

Tina

Ann

Member Comments or Questions

Rob Hagberg: During a discussion about renting the Community Center gym it was suggested that we could restrict participation to members who have paid an additional fee. The question was raised as to who would monitor whether people who showed up had paid or not. Rob suggested we have the Community Center staff handle it. After some discussion Greg Schulte pointed out that by Town policy the group renting the gym would have to handle any monitoring. If we rent the gym in the future, the Board will be discussing whether participation should be limited to members.

Marie Thatcher brought up the issue that we experience at the Community Center in trying to integrate beginners into play with more experienced players. She referenced the way it worked a few years ago where there was a general understanding that court three was for experienced competitive play and beginners would play on courts one and two until they gained experience. It was pointed out that at that time there were only around thirty people in the Club and managing court play was simpler. It was after the court began to grow that we experienced this issue. The answer at the time was to introduce both a beginner clinic and an intermediate clinic to both introduce people to the sport and help beginners improve to be able to play with more experience players. Although there currently is no intermediate "advancing skills" clinic the hope is that with the new outdoor courts we will be able to allocate court time to this type of clinic. In the meantime, we will need to make a conscious effort to achieve

balance between welcoming members new to the sport and being able to enjoy more competitive play.

Door Prizes

With the conclusion of the business portion of the meeting we moved to the drawing for the door prizes generously provided by members, the club and local businesses. Members were encouraged to patronize these businesses.

Thanks to

Summit Ski and Sports
Walmart
Made In Colorado Shop
Pagosa Pickleball club
Pagosa Mountain Sports
The Springs Resort
Dusty Roads Gift Shop
Ski and Bow Rack
Bev King
Mark McNow